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MAY 25 2004

Serial #: 09/549,236
In reply to Office action mailed: February 26, 2004
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial #: 09/549,236
Applicant: Carley, et al.
Filed: April 13, 2000
Title: ERROR AND LOAD SUMMARY REPORTING IN A HEALTH CARE SOLUTION
ENVIRONMENT

TC/AU: 3626
Examiner: Morgan, Robert W.
Docket #: 060021-340501

Do not enter
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I hereby certify under 37 CFR 1.8 that this correspondence is
being transmitted by facsimile to "Mail Stop Amendment,
Commissioner for Patents, P.O. Box 1450, Alexandria, VA
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25, 2004.

Ann Pommier
Ann Pommier

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450,
Alexandria, VA 22313-1450

AMENDMENT

In response to the Office action mailed 26 February 2004, please accept the
following amendments and arguments.